



CAPITAL MARKETS

# N. A. SHAH BULLETIN

April 2018

N. A. SHAH ASSOCIATES LLP  
Chartered Accountants

INDEX

1. Investor Grievance Redress Mechanism – New policy measures.....	4
2. SEBI Informal Guidance for FPI .....	4

## EXECUTIVE SUMMARY

- In line with its endeavor to help and resolve investor grievances at the earliest, SEBI has revised the process w.e.f. 1<sup>st</sup> August, 2018.
- SEBI has issued informal guidance on definition on encumbrance and applicability to foreign portfolio investors.

## **1. Investor Grievance Redress Mechanism – New policy measures**

SEBI ensures redressal of investor grievances through SEBI Complaints Redress System (SCORES) platform, a web based centralized system to capture investor complaints against listed companies and registered intermediaries. SEBI based on feedback from the companies and also users as to the types of complaints which are not addressed through existing SCORES platform has revised the procedures. The revised procedure will be applicable from 1<sup>st</sup> August, 2018. This revision helps in not escalating the complaint at the outset in SCORES but enables the companies to resolve the complaint at their level and in case of non-resolution, it will be escalated further.

## **2. SEBI Informal Guidance for FPI**

**Facts:** A registered Foreign Portfolio Investors ('FPIs') is desirous of making an application in the capacity of acquirers or prospective acquirer to acquire shares of a listed company under the SEBI regulations.

### Query:

- a) Whether term encumbrance would include non-disposal undertaking in relation to FPIs who are investors in the capacity of acquirers and not promoters?
- b) Whether FPIs are restricted from executing a non-disposal undertakings?

### Guidance:

- a) The term encumbrance includes non-disposal undertakings.
- b) Foreign portfolio investors are restricted from executing non-disposal undertakings.

The contents provided in this newsletter are for information purpose only and are intended, but not promised or guaranteed, to be correct, complete and up-to-date. The firm hereby disclaims any and all liability to any person for any loss or damage caused by errors or omissions, whether such errors or omissions result from negligence, accident or any other cause.

From:

N. A. Shah Associates LLP

Chartered Accountants

Address: B 41-45, Paragon Centre, Pandurang Budhkar Marg, Mumbai – 400013.

Tel: 91-022-4073 3000, Fax: 91-022-4073 3090

E-mail Id: [info@nashah.com](mailto:info@nashah.com)